

TERMS AND CONDITIONS OF USE OF THE FURUKAWA ONLINE EDUCATION SYSTEM (SEO)

The following Terms and Conditions of Use govern the use for all users of the Online Education System (herein referred to as SEO) made available by FURUKAWA at <https://seo.furukawalatam.com>.

The use of the services provided for herein, will be conditional on the express and unequivocal acceptance of **the Terms and Conditions of Use** and **Privacy Policy** set forth herein, as well as the observance of the uses and customs of online teaching services and specific legal provisions that may be edited. This document also indicates how your information will be used and how it will be protected by FURUKAWA.

By accepting this terms and conditions or browsing this website, you are automatically agreeing to the rules of use, protection and security set forth herein. Our privacy policy does not include: (i) the information collected and used on social media sites where FURUKAWA has a presence; (ii) the information you provide to the websites on which we advertise.

SERVICES AVAILABLE

Through SEO, we provide users and training centers with the following services for the student user:

- 1.Registration of trainees and classes held;
- 2.Conducting satisfaction survey;
- 3.Conducting online tests on face-to-face models and distance when applicable;
- 4.Certificates of participation and approval of the trainee;
- 5.Sending messages to Furukawa, training centers and instructors and from them to trainees.

Access to the services depends on the user's profile and other services may be created and offered by the SEO and will be subject to the rules established herein, and this inclusion is formalized in this instrument.

REGISTRATION IN THE SEO SYSTEM

The USER must complete his registration in the first access to the system and will be responsible for any and all information provided to FURUKAWA, whether it is contained in his registration or the existing operations in the SEO, responsible for all damages caused to FURUKAWA and/or third parties due to the non-veracity, validity and/or authenticity of this information, and in particular, even if not exclusively, for damages and losses of any nature that may arise from the use of identification of access to the system by an unauthorized person.

The "name" field must contain the full name of an individual and after registered, cannot be changed. It is the sole and exclusive responsibility of the user to correctly enter their name. Registration on behalf of companies is not permitted, and furukawa is unconditionally excluded without any compensation for any damages to the user or the company.

The personal information registered by the USER, or by his representative, will be collected in accordance with ethical and legal standards and may be used by FURUKAWA and its

authorized training centers, always pay to market standards related to safety and reliability, not being disclosed to third parties, except when there is judicial determination or competent authorities.

For access to the system, you will have login and personal password.

The USER must choose a personal and non-transferable access password, which can and should be changed at any time or whenever the system requests. The responsibility for maintaining the confidentiality and use of the password is solely the USER' s.

CANCELLATION OF REGISTRATION

FURUKAWA reserves the right to exclude from its registration, regardless of prior notice, the USER who makes use of the SEO in a manner contrary to the provisions of these Terms and Conditions of Use, or who comes to act with deceit, negligence, malpractice or recklessness.

And, in case of delay or non-payment of any debts by the USER, furukawa will be entitled to suspend access to the SEO until this situation is regularized.

PRIVACY AND SECURITY OF INFORMATION

All personal information relating to USUÀRIOS that use this website will be treated in accordance with the General Data Protection Law (Law 13,709 of August 14, 2018).

The <https://seo.furukawalatam.com> website uses the criteria and levels legally required for security in the protection of its customers' data and is committed to the privacy and security of its customers throughout the process of browsing and purchasing through the site.

Customer registration data is not marketed, exchanged or reported to third parties, except when this information is necessary for training, collection or participation in promotions requested by customers.

<https://seo.furukawalatam.com> uses cookies and information from your browsing (browser session) in order to draw a profile of the public that accesses the site, as well as to always improve our services, products, content and ensure the best offers and promotions for you.

Throughout this process we keep your information confidential, as provided for in this policy. It is worth remembering that your data are recorded by <https://seo.furukawalatam.com> in an automated way, without human manipulation, a fact that aims to prevent the leakage of said information.

To ensure a satisfactory level of security, it is up to users to:

- Do not disclose or transfer your password to third parties, even if friends or relatives;
- Ensure that the personal data provided is true and up-to-date;
- Answer for acts/facts practiced by its employees or contractors;
- Inform the furukawa@furukawalatam.com about suspected improper or fraudulent movements.

It is up to the USER to take appropriate precautions to ensure the security of your computer

and its information, such as, but not limited to, the installation of antivirus programs, firewalls and/or other protective items. The systems used in SEO do not affect the original configuration of the computers you are using to access the system, or to factory settings or made by you on the computers you use. In addition to the security measures mentioned in this document, after 30 minutes of inactivity, the system will automatically cancel the navigation in progress, preventing unauthorized third parties from having access to your information and the activities you are performing or performing.

FURUKAWA respects your privacy, any information provided by the USER will be kept in its entirety, will be treated with the greatest possible care and security, and will be used only in accordance with the limits set forth in this document and in applicable Brazilian legislation. FURUKAWA and our Authorized Training Centers (CTA) are at your disposal to clarify any questions that may arise regarding our Privacy Policy.

Our content contains links to access to other websites, whose privacy policies are not the responsibility of FURUKAWA, and there is no link to such site, nor endorsement or acceptance by FURUKAWA for the content or use of that site.

FURUKAWA may send notification emails to users registered on its platform with information relevant to training, such as the date of scheduling tests and proximity to the expiration date of the training. By registering on the FURUKAWA platform, the user agrees to receive these notifications by email.

ACCESS TO THE EXAM

The provision of evidence through the SEO system shall follow the following regulation:

1. As certification exams are applied only to the user who participated in face-to-face training.
2. As certification exam use the SEO system and must be scheduled in advance with the Authorized Training Center (CTA) where he/she took the course before the end of the period of one (1) year after the end of the training, unless informed by FURUKAWA different conditions.
3. The certification exam is only valid for students who participated in the training with more than 75% attendance. If the student has not participated in the training, FURUKAWA reserves the right to cancel the exam.
4. The first attempt held in the period of up to one year after training is free of charge to the student. The following attempts, or for the exams performed after the period of one year, the CTA is allowed to collect the amount of up to R\$ 300.00 (three hundred reais) per exam.
5. All questions are multiple choice and for each exam question, there will be only one alternative as an answer. If the student does not answer the question, it will be considered incorrect.
6. All questions have equal weight and the minimum score for approval is 70 points, with the maximum score of the exam being 100 points. The total number of questions and the time of exam changes according to the evidence.
7. Once the exam is complete, the result will be presented on the screen and can be consulted by the student in the "Exams " box.
8. In case of failure, the student may repeat up to three times on different dates and will be charge for each new attempt.
9. After the exam completion, FURUKAWA does not provide the feedback or the questions answered.

10. It is not for FURUKAWA to conduct a review of evidence.

TECHNICAL AND USE SUPPORT

The platform's technical support services are performed through authorized training centers (CTA). At FURUKAWA's discretion, additional support services may be provided by the means it deems appropriate.

FURUKAWA RESPONSIBILITIES

FURUKAWA will not be responsible for: (i) the quality of the user's computer connection to the Internet under any circumstances; (ii) the availability or not of internet access services provided by third parties; (iii) the inability to use any of the above mentioned software services OR licenses due to the incompatibility of the services and/or licenses with the technical configuration of the user's computer; (IV) the user's disobedience to the rules and conditions of use established by each of the access providers to which the user tries to connect; (v) for any damages suffered by the user due to incorrect use of the services; (vi) for the reparation of damages of any nature caused by the breach of privacy or security of user data during the connection of your computer to the Internet through third parties (vii) for lost profits or indirect damages caused to the user.

FURUKAWA will also not be responsible for any virus that may attack the user's or operator's equipment as a result of access to and use of the Website or as a result of the transfer of data or downloading of files, images, texts or audio contained therein.

USER RESPONSIBILITIES

The USER undertakes to use the SEO services in accordance with the law, with the provisions of these Terms and Conditions of Use, morals, good customs, general principles of law and public order and undertakes to refrain from using them for unlawful purposes or causes, contrary to the provisions of these Terms and Conditions of Use, harmful to the rights of Third Parties or that, in any way, may cause damage, unuse, overload or deteriorate this site and its services or prevent normal use by other users.

As for the services provided for in this document, the USER of the SEO system declares to be responsible and agrees to:

- a) Do not leave any of the services open on your computer at the end of each SEO site access session;
- b) Do not perform any acts that violate any applicable local, state, national or international law or regulation;
- c) Do not obtain or attempt to gain unauthorized access or interfere with or disrupt other computer systems or networks connected to the SEO;
- d) Be solely responsible for the content that will make available / download on the SEO, through the services made available by the website;
- e) Be solely responsible for the adoption of security and precautionary measures against viruses or any type of programming routine or codes created or used to interrupt, destroy or alter software, hardware or telecommunications equipment or that may cause harm to its recipient or to third parties;

- f) It is your responsibility to provide all the equipment necessary to make your Internet connection, including, but not limited to, a computer, a modem and a telephone line;
- g) Do not modify, copy, distribute, transmit, reproduce, publish, loan, license (in whole or in part) programs, databases, content, products or services contained in or provided by SEO.

The USER declares that it will not use any mechanism, equipment or system that is intended to cause damage (partial or total) to the operation of THE SEO or reverse engineer it, nor will it infringe any copyright, patents, trademarks, professional secrets, or other related property or publicity rights. In the event of violation by the USER of the license to use THE SEO, hereinor granted by FURUKAWA, or the conditions of use described above, the latter is already authorized to take all appropriate judicial measures to obtain from the USER the reparation for any damages resulting from said violation, regardless of the right of FURUKAWA to automatically cancel the license of access to the SEO and the immediate termination of this instrument.

The USER shall be responsible for direct and or indirect damages and losses of any nature that FURUKAWA may suffer as a result of failure to comply with any of the obligations provided for in this instrument called "Terms and Conditions of Use".

CHANGES TO TERMS AND CONDITIONS OF USE

FURUKAWA reserves the right, in its sole discretion, to modify, amend, add or remove portions of this Term and Conditions of Use at any time without prior consultation with the USER and third parties. Each time the term of use is changed, a new acceptance will be submitted on the next login. We recommend that you check this policy every time you browse SEO or whenever there are questions.

AS FORTHE FORO

This Term and Conditions of Use will be governed by Brazilian law. If there are disagreements as to the interpretation of the agreement in this document or as to the execution of the obligations arising therefrom, or by verifying in it the existence of gaps, the PARTIES will try to resolve such divergences and fill the gaps in accordance with the principles of good faith, reasonableness, proportionality, equity and economics.

The parties elect the forum of the City of Curitiba, Paraná, Brazil as the competent for the solution of any and all pending and dealt with, eventual and possibly remote, arising from the fulfillment of this instrument.